

# Food Pantry FAQs

## What is the difference between a food bank and food pantry?

Greater Lansing food Bank (GLFB) works to acquire and warehouse millions of pounds of food. We then distribute food through our partner agencies - food pantries, community kitchens and backpack programs that provide food directly to clients.

## What is a mobile food distribution?

GLFB and community partners hold mobile food distributions to take food and hand out directly to people in need. To view upcoming mobile food distributions, visit **GLFB Facebook Events**.

## Who is eligible to receive food?

**ANYONE** in need within the seven counties that we serve (Clare, Clinton, Eaton, Gratiot, Ingham, Isabella, and Shiawassee) can receive food from GLFB's network of partner agencies. At GLFB, we believe that no one should ever go hungry.

## How can I receive food?

You can receive food through mobile food distributions or a community pantry. For information on upcoming mobile distributions visit **GLFB Facebook Events**. To find the nearest pantry visit us online at **<https://greaterlansingfoodbank.org/get-help/pantries>**.

If you need further assistance please call our SNAP Outreach Team at **(517) 449-0360**, M-F, 9am - 4pm. After hours and on weekends call **2-1-1**.

## Do I need any paperwork to receive food?

You **DO NOT** need to show any type of paperwork to receive food.

## Do I have to pay for food?

If you are visiting one of our partner agencies, you will never have to pay for food. Our partner agencies are required to offer their food services to you **100% free of cost**.

## How often can I visit a food pantry?

Check with the individual pantry regarding their policy. Most will allow visits once or twice a month.

## Do I have to go inside a food pantry at this time to receive food?

Due to COVID-19, most of our pantries have switched to a drive-thru model with pre-boxed food, which means you do not have to get out of your vehicle. Simply drive up and someone will load your car, limiting as much contact as possible.

## For additional information contact:

Greater Lansing Food Bank  
phone: (517) 449-0360  
website: [www.glfoodbank.org](http://www.glfoodbank.org)

GREATER LANSING  
**foodbank**



MEMBER OF  
**FEEDING  
AMERICA**